


Focus Occupation: Interviewers, Except Eligibility and Loan (43-4111)

Focus occupation: Interviewers, Except Eligibility and Loan	
Employment and Growth	578/ 3.6%
Ave. Monthly Wage	\$3,248
Education/Experience	High school diploma or equivalent

Advance FROM Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Market Research Analysts (19-3021)	6	n/a	BA	77
First-Line Supervisors of Office and Administrative Support Workers (43-1011)	5	2,697/ 13.2%	HS/1-5 yrs	74
Executive Secretaries and Executive Administrative Assistants (43-6011)	4	4,236/ 11.2%	HS/1-5 yrs	74
Survey Researchers (19-3022)	3	74/ 10.4%	BA	73
Eligibility Interviewers, Government Programs (43-4061)	2	1,061/ 7.0%	AA	77
Customer Service Representatives  (43-4051)	1	4,135/ 15.1%	HS	83
Insurance Claims and Policy Processing Clerks (43-9041)	1	221/ 18.2%	HS	76
Medical Records and Health Information Technicians (29-2071)	1	626/ 27.5%	VOC	73
Medical Secretaries (43-6013)	1	647/ 32.0%	HS	74

Transfer TO and FROM Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Office and Administrative Support Workers, All Other (43-9199)	0	5,100/ 15.7%	HS	86
Secretaries and Administrative Assistants, Except Legal, Medical, and Executive (43-6014)	0	3,633/ 7.4%	HS	76

Advance TO Focus Occupation				
Occupation	Rung	Employment/ Growth	Education/Experience	Similarity
Office Clerks, General (43-9061)	-1	7,318/ 10.3%	HS	86
Receptionists and Information Clerks (43-4171)	-1	3,619/ 18.0%	HS	88

Switchboard Operators, Including Answering Service (43-2011)	-1	186/ 0.0%	HS	74
Telemarketers (41-9041)	-2	66/ 10.0%	Any	71

Important note: A worker does not necessarily have to traverse every rung to advance to or from the focus occupation. Occupations above and below the focus occupation are directly related to the focus occupation, but they are not necessarily directly related to each other. For example, actors and athletes are both related to agents of artists, performers, and athletes, but actors and athletes are not directly related to each other.

Analysis and development of the career lattice is by the Alaska Department of Labor and Workforce Development, Research and Analysis Section.

Data sources used for research and analysis: O*NET (Occupation Information Network), Alaska Occupational Data Base (ODB), Standard Occupational Classification Manual, North American Industry Classification System manual, Bureau of Labor Statistics Occupational Employer Survey (OES) wage estimates.